



Quality Management System

(Introductory & Internal Auditor course)

Introductory (Day 1)

This training has been developed to assist organizations and individuals planning to implement the ISO 9001:2015 Quality Standard. The training will address the basic concepts of quality, the requirements of the ISO 9001:2015 Standard and the importance of the Management's role in implementing a Quality Management System

Outline

- A detailed review of the ISO 9001:2015 standard and its applications
- A discussion of the strategies for registration and how to establish a project plan for implementation
- An introduction to the process approach recommended by ISO 9001:2015

Internal Audit or (Day 2)

Through lectures, discussion, workshops and role plays you will learn to apply the Plan-Do-Check-Act methodology to understand a process approach to internal audits. The course will help you to build on your previous internal auditor training and reinforce effective techniques for audit planning, preparation and performance. It will also help you to understand how to complete audit reports based on the requirements of ISO 19011.

Outline

- Concepts of Quality assurance and systems
- An overview of ISO 9001:2015 standard
- Analysis of quality system documentation
- Objectives of internal audits
- Types and aims of assessments
- Planning and preparation techniques
- Performing the audit
- Classification/ reporting of findings

Who should attend?

This training is suitable for General Management, Quality Managers, Internal Auditors, Project Managers or anyone involved in the system development, implementation and maintenance. This training is intended for participants with little or no knowledge of the ISO 9001:2015 specification.

Duration: 2 days
Time: 9:00 am – 5:00 pm
Fee: AED 1,875 per participant

To register or for more information please contact the following:
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This course is offered by:



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