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Title	3 Samples of ISO 9001:2015 Quality Policy
Ref	Tat_RL_2017_506

Sample 1



Quality Management System Manual

Establishing and Communicating the Quality Policy

The President and Business Manager have initiated and communicated the Quality Policy throughout the organization and made it available to relevant interested parties as appropriate. The Quality Policy is appropriate to the purpose and context of the company and supports its strategic direction. It provides the framework for setting quality objectives, satisfying applicable requirements and supports the Company's commitment for continual improvement of the QMS.

Quality Policy

Phillips Precision Quality Policy and Mission Statement "to be a world-class supplier of precision-machined parts, sub-assemblies and to achieve success through a shared commitment to meet or exceed our customer's expectations through teamwork, continuous improvement, and innovation. To achieve our mission, it is essential that we focus on quality in everything we do throughout our organization".

Organizational Roles, Responsibilities and Authorities

The Organization Chart has been established to provide the interrelation and reporting structure of personnel within the organization. The Business Manager has been appointed by the President to oversee and manage the overall effectiveness and compliance of the QMS. The Business Manager has the following responsibility and authority to:

- ensure QMS conforms to the requirements of international standard ISO 9001:2015(E);
- ensure interaction of processes and their ability to achieve planned results;
- report to top management on the results achieved by the QMS, possibilities for improvements and the needs of changes or innovations;
- maintain QMS integrity when planning and implementing changes;
- promote awareness of customer focus throughout the organization;
- act as a liaison with external parties such as customers or auditors on matters relating to the QMS;
- resolve all matters pertaining to quality issues.

The Business Manager has the organizational freedom and unrestricted access to resolve matters pertaining to Quality Management System as well as to be the Company liaison with external parties, including our customers and vendors on all matters relating to the QMS.

Sample 2

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2.3 Quality Policy Statement

Every member of GDL is dedicated to the pursuit of quality and excellence in providing GDL's customers with the best service that can be accomplished. GDL recognise that only by achieving customer satisfaction can GDL secure the future growth and success of GDL's company. GDL is committed to satisfy the applicable requirements of ISO 9001:2015

It is the Policy of GDL to provide demolition, remediation, recycling plant hire and related construction, civil engineering and property services which fully comply with customer requirements and conform to standards recognised within the industry as outstanding.

To ensure achievement of this Policy, an Integrated Management System is established to meet, and continue to meet, the requirements of BS EN ISO 9001: 2015.

GDL's quality objectives are:

- Ensure that customer requirements and expectations are fully understood, standards created and service delivery continually monitored against these standards.
- Consistently meet customer requirements by quality performance and adoption of best practice.
- Provide the right organisation, facilities and resources and employ the right people to ensure the provision of quality services which fulfil the customer requirements effectively and efficiently.
- Continually review and monitor all aspects of operations to identify opportunities for implementing continuing improvement.

Quality management implementation is through the Integrated Management System which is mandatory in application. However, its success can only be achieved by the participation and commitment of everyone at GDL. All persons working with or for GDL's organisation will receive full support to ensure the Integrated Management System is understood, implemented and maintained throughout.

It is GDL's responsibility to ensure the Integrated Management System functions correctly and its effectiveness is maintained through monitoring, control, audit and review.

Signed:  James MacDonald
Managing Director
1st October 2015

Sample 3



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01664 562454

Health & Wellbeing

Sports & Fitness

Dog Supplements

Cat Supplements

Home / **Quality Policy Statement**

Quality Policy Statement

Health Interlink specialises in the distribution of high quality nutritional products. Established in 1994 the company have one aim; to provide their customers, whether they are trained practitioners or enlightened individuals with the highest quality and most innovative and effective products available.

The company concentrates on bringing customers nutritional products of the very highest quality and bioavailability.

Health Interlink will only provide products and advice that are suitable for individual needs and promise to continue to provide customers with the care and commitment that has been the foundation of Health Interlinks success.

In support of our aims and strategic direction and to demonstrate our commitment to quality, we operate a Business Management System in accordance with the requirements BS EN ISO 9001:2015, the requirements of our customers and in accordance with our compliance obligations.

We will review the risks and opportunities to our business and set objectives against which our performance can be measured to identify opportunities for continual improvement of the Business Management System and enhancing levels of customer satisfaction.

This policy will be reviewed annually as part of the management review process, to ensure its continued relevance and adequacy.

It is part of the company's training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

This policy will be available to interested parties via the Health Interlink website.

Authorised by Glenn Price, Managing Director

Reviewed September 2016